

Corporate Overview



get in touch:

e. info@invenio-solutions.com

t. +44 (0) 330 440 1800

Invenio skills summary:

- System selection, strategy and scoping.
- System design and implementation.
- Business process analysis and design.
- System roll-out strategies.
- System convergence / divergence.
- Project management.
- System configuration.
- SAP training services.
- 24 x7 application and technical support..
- System upgrades.
- Technical and application support – delivered by phone, web or on-site.
- SAP system enhancement, development and optimisation.
- Functional consulting.
- Technical architecture and network design.
- BASIS consulting and management services provision.
- Performance tuning and optimisation.
- ABAP/ 4 development consulting.
- Data/system conversions and interfaces.

SAP services and solutions for businesses of all shapes and sizes

Invenio offers best-in-class, cost effective SAP services to the global SAP user community. Our service portfolio includes SAP support and maintenance, customisation and development, upgrades and implementations, training, industry solutions and product enhancements.

With Invenio you get a unique combination of the experience and capability of a Global SAP Service Provider - but with the agility, flexibility and cost effectiveness that can only be provided by a smaller, SAP focused consulting practice.

Invenio takes great care in assembling exactly the right team for our client engagements. We employ a team of exceptionally talented consultants who have been handpicked to provide experience in many different functional and service areas.

Our portfolio of services includes:

SAP support. Your SAP system needs highly skilled staff to develop, support and maintain it. Invenio offers a dedicated SAP support service to advise both users and administrators on how to get the most from your SAP system, and to troubleshoot any system application and technical errors. You can also outsource a wide range of SAP management tasks to Invenio which will help you to cut the cost of SAP internal resources required for ongoing application maintenance and development.

Unlike many other support desks within our field, Invenio only employ highly experienced SAP consultants who can offer more than just an anonymous helpdesk experience. Your call is answered directly by a consultant you know in person - and you can be assured that they have the in-depth knowledge needed to help you resolve your query in the fastest time possible.

SAP Implementation. Invenio offers end-to-end SAP implementations, specialising in the media, professional services, distribution and retail, publishing and not-for-profit sectors. Our implementations are based upon SAP Best Practice methodologies – and are delivered by certified SAP consultants – thereby minimising the time and the costs associated with your project.

Our wealth of SAP knowledge, combined with our understanding of operational best practice, means we can offer an implementation that delivers custom business process support that uniquely matches your company's requirements. We will ensure that your business processes and workflow are properly aligned, and that they are correctly reflected in your SAP implementation. Finally, we can even provide tailored user training and system documentation to help ensure the project's success.

SAP Upgrade Services. SAP's multi-billion dollar R&D efforts ensure continual innovation, with solutions that never stand still. New business modules and solutions are frequently added to their portfolio - and new software releases and enhancements are commonplace. Invenio offers a cost-effective service for upgrading your SAP system with the latest updates and enhancements. We do this with the minimum disruption to your business - while providing practical technical skills and know-how to make sure your project is a success.

Invenio has its own methodology and toolset for upgrading SAP 4.6 or 4.7 versions to version 6. We provide an efficient and cost effective service that includes technical and functional upgrades of SAP, together with conversion of all custom objects to run on the latest version.

SAP Migration Services. Mergers, acquisitions, joint-ventures and MBO's are commonplace in today's business environment. In the case of a divestment, the need to separate the data and business processes can be a daunting prospect. Similarly with acquisitions, you could find that there are many obstacles that can impede successfully migrating business information from a third-party system into your SAP implementation. Invenio can help you overcome these problems with a range of services that ensures system convergence (or divergence) happens with minimal impact to the respective business operations.

System Integration. Although SAP takes centre stage in supporting your organisation's business processes, it is rare to find a company where every business system is replaced by SAP. Recognising the need for easy integration, SAP provides a comprehensive range of integration products within its NetWeaver suite. We use SAP's PI (Process Integrator - *formerly known as XI*), BAPI and ABAP toolsets to write custom interfaces to external systems. We also have a dedicated team of Web-Dynpro developers who can connect your SAP system with an external business system to provide you with an Enterprise SOA based composite business process platform.

For subsidiary businesses that want to benefit from a parent company's SAP investment, Invenio can offer a seamless integration strategy between the SAP Business Suite and the range of SAP solutions for small and midsize businesses (SMBs). This integration offering enhances your operational efficiencies and gives you much more than many standard limited-use integration technologies, to create long-term value for your entire enterprise.

System enhancement and optimisation services help you to set a range of measures that enable you to use your SAP system to its fullest potential. We will analyse your current use of SAP and identify any issues that may be causing sub-optimal performance. We then work with you to show you ways of boosting performance, improving data accuracy and speeding key process automation through the correct use of SAP's standard functionality.

SAP training. A good implementation of SAP can only be successful if users are fully trained on the new business processes. Invenio offers customised training for key and end users of the system - from beginners to advanced levels - in all functional and technical areas of SAP. In addition, tailor-made courses can be arranged and can be conducted at either your company site, or at our dedicated Training Centre in Reading.

Project rescues are a specialty. We take the reins of projects that have stalled or are in serious risk of failure. We offer this service across a variety of scenarios - from 'greenfield' SAP implementations to customisation, development and upgrade projects.

Footprint extension services are available for organisations who want to implement SAP into a new business acquisition - or simply extend the reach of SAP into existing subsidiaries or geographical territories,

"We find Invenio a very professional and trustworthy organisation and they add real value to the project rather than just 'box ticking' their way through the implementation."

Graham Terry - Director, SPP Pumps

"...we are proud to have you as a member of our team..." and "appreciate your commitment, hard work and dedication to achieve a successful and timely migration..." **John Santos, Head of Service Delivery, Siemens UK**

"...we would not have been where we are without Invenio's proactive approach and dedication and we will extend our relationship further by actively considering Invenio for our offshore development ..." **Nick Murrey - IT Director, Neopost**

Our industry specialisms include:

- Media
- Broadcasting
- Publishing
- Charities
- Not for Profits
- Professional Services
- Manufacturing
- Retail
- Wholesale & Distribution

Custom development that takes your core business practices (the things that set you apart from the competition) and translates them into business processes and workflow. Our consultants have built, customised and extended SAP for many years and we've got the expertise and experience to advise on many complex issues, such as getting the right balance between immediate functionality and long-term scalability.

Report writing services from a team of specialists that offer a range of report authoring and development services for SAP BW (Business Warehouse), ABAP, Web-Dynpro and Business Objects. By having Invenio develop and manage your report requirements you will benefit from substantial cost savings and a fast, efficient and responsive service.

Invenio's business model focuses solely on SAP. This means we can offer a responsiveness and depth of knowledge that's unrivalled by larger, more diverse consulting practices. Invenio is here to help you administer, support and develop your SAP solution so that you can get on with running your business efficiently and profitably. If you'd like to learn more about how we can help your business please **call our advisory team on +44 (0)330 440 1800**.