

SAP Implementation Services



get in touch:

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Invenio's implementation service offers:

- Experienced and highly qualified certified implementation consultants.
- Fixed cost, fixed scope implementation projects.
- A partner that really understands SAP implementation best practice.
- A friendly and responsive service from a partner that pays attention to your business and system requirements.
- Optimum system performance from a professionally installed and configured SAP solution.
- High user acceptance through structured training, feedback and communication plans.
- A highly competitive and cost effective service that does not compromise on quality.

best-in-class implementation services

Invenio's SAP implementation and management service offers a rapid, efficient and cost effective deployment of your SAP solution. The Invenio project teams are formed of industry experts who will help to mitigate risk, minimise disruption and anticipate and manage all possible scenarios that may have a negative impact on your business operations based upon their prior solution and sector experience.

Projects that lack the right implementation right team face an increased chance of failure, and often experience significant budget overruns, delayed rollouts and excessive system downtime. This is why our implementation program revolves around the quality of our consultants. We take great care in assembling exactly the right team from a pool of talented consultants who can draw upon experience in similar projects and who offer a proven track record in project delivery.

To prevent negative project outcomes, Invenio's internal operations are actively driven by the recruitment, retention and development of our core teams of SAP personnel. It is only by attracting and retaining the most talented individuals that we can guarantee a fast, efficient and cost-effective service to our customers.

Recruiting our implementation teams:

- A minimum of 3 years experience (10 years for heading a functional stream)
- Formal SAP qualifications relevant to area of expertise
- Extensive referencing and customer satisfaction checks
- Wide-ranging skills, technical and psychometric testing

Retaining and rewarding our team:

- Team incentivisation schemes
- Career development plans
- Frequent feedback and performance appraisals

Developing our skills:

- Structured SAP training programs
- Professional skills development days

Clear Benefit, Proven Value

Invenio's goal is to give you an implementation that enables you to gain full value from your SAP investment. We will ensure that it reflects your business goals, your workflow and your key operational processes.

Invenio's Service offers:

- More overall value through an integrated, end-to-end implementation program that includes process and design consulting services, system implementation, education and value management.
- Maximum performance from a professionally installed, configured and tuned SAP solution - managed by highly experienced, fully qualified SAP Consultants.
- Efficient, low risk project management from a team that has deployment experience in multiple, highly complex global business environments.
- Use of common reusable components helping you to save money (i.e. RF Integration, Bank Reconciliation)
- A single Program Manager who retains full accountability for all aspects of your implementation - right throughout the project.
- Higher adoption and satisfaction levels through extensive user acceptance testing and training that's individually designed and tailored for your organisation's needs.

Key Deliverables

Requirements and Design.

This begins with a complete assessment of your work, operational and technical environment. The process includes a hardware configuration plan, reference data planning and documentation in support of the solution design. It also includes requirements definition for workflow, process templates and system administration. The scope of this phase covers:

- System scope and requirements definitions.
- Functional blueprints and specification design.
- Technical design.
- Data migration plan.
- Solution support plan.

Implementation Build, Testing and Installation.

During this phase we build, customise and test your new SAP application. We provide on-site and remote, pre- and post-installation verification and testing. We develop acceptance test plans and conduct joint integrated tests to ensure that the solution, including all interfaces, flows, methods and procedures are operating in conformance with your requirements. Our testing processes are extensive and rigorous and include:

- System build and data migration.
- System interface design and process validation.
- Quality assurance that includes full functional and performance testing.
- Reporting, fixing and managing defects.
- Functional, integration, regression and user acceptance testing.

"We find Invenio a very professional and trustworthy organisation and they add real value to the project rather than just 'box ticking' their way through the implementation."

Graham Terry - Director, SPP Pumps

"...we are proud to have you as a member of our team..." and "appreciate your commitment, hard work and dedication to achieve a successful and timely migration..." **John Santos, Head of Service Delivery, Siemens UK**

"...we would not have been where we are without Invenio's proactive approach and dedication and we will extend our relationship further by actively considering Invenio for our offshore development ..." **Nick Murrey – IT Director, Neopost**

Invenio's Specialist Services include:

- Customisation and Development
- Telephone Technical Support
- System Integration
- SAP Upgrade Services
- Footprint Expansion
- System enhancements
- Report Writing Services
- Customised Training Plans

Industry Specialism's include:

- Media
- Broadcasting
- Publishing
- Professional Services
- Charities and Not for Profits
- Manufacturing
- Retail
- Wholesale & Distribution

Education Program Design & Execution:

Our goal is to help you get the best business results from your SAP investment and to enable this we perform both end-user and system administrator training. We also offer customised training classes that fit your specific needs - and we can provide tailored online help and user documentation. As part of the service you can expect:

- User needs assessment
- Training plan
- Customised learning programs and courses
- Internal system launch support
- Fully managed user support clinics

Using the Invenio education program will help you:

- Shorten transition times
- Reduce user errors
- Deploy the solution without adding or diverting staff

Complete Program Management

During the project you get both program and project management support, together with solution architecture expertise to provide overall technical alignment and assistance. These multi-functional teams will help you ensure that your SAP solution is implemented on-time, on-budget and on-specification and to your satisfaction.

Invenio offer extensive experience in managing implementation projects of any size. Your assigned Program Manager will set and manage expectations and provide a single point of escalation. This key contact will also manage and coordinate all resources to ensure that contracted deliverables are successfully delivered, installed, certified and completed on time, within budget.

Typical responsibilities of your Program Manager will include:

- Developing and base-lining the implementation plan
- Resource planning and management
- Deliverables planning and management
- Project Status
- Project Escalation

You appointed solution architect will provide technical oversight to the project. This seasoned expert will work closely with your teams to ensure that whilst business rules and operations may change throughout the life of the project, the integrity of the technical solution remains sound. This watchful eye enables you to operate your business while maintaining the end goal of deploying new technology with least disruptive operations impacts.

If you'd like to learn more about our SAP implementation services, please call our advisory team on +44 (0)330 440 1800.