



Solution Manager. It's a product that all SAP customers are entitled to. And yet, the majority of SAP customers still aren't using it. A recent poll suggests that IT departments simply have too many other priorities to attend to. Not only that, but good SAP Solution Manager Experts are hard to find - and supply and demand means expensive consulting fees.

At Invenio, we have a team of experts that can install, configure, test and roll-out your SAP Solution Manager system in just one week. And with Invenio's typical SAP Solution Manager implementation service costing less than £5,000-00 (*including full training and go-live support*) there's really no better time to have your SAP Solution Manager implemented.



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The business case for SAP Solution Manager:

SAP Solution Manager helps you make the most of SAP's support services – significantly lowering your total cost of ownership and minimising your risks. And with Invenio's fixed price implementation and training services, your business can be up and running in no time at all.

SAP Solution Manager can also increase the efficiency of your IT organisation - enabling centralised management of your SAP landscape, reducing complexity and automating processes. Hence, it reduces the cost of ownership in all phases of the SAP lifecycle. In addition, the acceleration of implementation and change management projects leads to an even faster ROI.

Benefits include:

- *Improved SAP Landscape management* - with a single 'at-a-glance' dashboard that manages all your SAP servers – including Development, QA, Production, B/W, XI etc.
- *Automated alerts* – no need to search out system errors as your team is instantly notified of all health issues on any SAP servers.
- *Improved patch and upgrade management* – just one system will manage cross-system patch updates and synchronisation.
- *Better vendor interaction and collaboration* – improve communication with SAP and get a full audit trail to monitor and track of all your Earlywatch and patch-download gateway services.

What our Customers say:

"We find Invenio a very professional and trustworthy organisation and they add real value to the project rather than just 'box ticking' their way through the implementation."

Graham Terry - Director, SPP Pumps

"...we are proud to have you as a member of our team..." and "appreciate your commitment, hard work and dedication to achieve a successful and timely migration..."

John Santos – Head of Service Delivery, Siemens UK

"...we would not have been where we are without Invenio's proactive approach and dedication and we will extend our relationship further by actively considering Invenio for our offshore development ..."

Nick Murrey -IT Director, Neopost

- *Significantly improved helpdesk processes* – reduce administration time with process-driven call handling and helpdesk routines that automatically report problems together with full issue details, error screenshots and problem data etc.
- *Fully managed escalation processes* – speed up issue resolutions by including the original problem details (thereby ensuring that there is no distortion of the problem description).
- *Automated configuration tracking* – with a fully maintained knowledge repository that enables you to keep track of all your configuration changes.

Why appoint Invenio?

Product Expertise: Invenio's team of SAP Solution Manager experts offer a rapid, efficient and cost effective deployment of the SAP Solution Manager application. The team comprises SAP functional, application and industry experts who will help to mitigate risk, minimise disruption and anticipate and manage all possible scenarios.

Fixed Price, Fixed term projects: Accurate budgeting is vital and so we always provide a fixed-cost quotation, together with proposed project timelines for your approval. This means you'll know exactly what you can expect and when you can expect it to happen.

Teamwork and Collaboration: Our team takes a collaborative approach during the installation, configuration and testing phases with your IT team. We also ensure a complete knowledge transfer during the project so that your team acquire the necessary expertise to use and maintain SAP Solution Manager going forward.

No disruption to your business: We're happy to guarantee that whilst we're implementing your SAP Solution Manager there'll be absolutely no disruption to your current SAP system - and your services to your end-users can continue as normal

To find out more about the SAP Solution Manager and to receive a tailored quotation based upon your unique SAP landscape, please visit us at www.invenio-solutions.com/services/ssm.html.